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Resolution adopted by the General Assembly

[*on the report of the Fifth Committee (A/64/548/Add.1)*]

64/243. Questions relating to the proposed programme budget for the biennium 2010–2011

The General Assembly,

Recalling its resolutions 58/270 of 23 December 2003, 60/246 of 23 December 2005, 61/263 of 4 April 2007, 62/236 of 22 December 2007 and 63/262 of 24 December 2008,

Reaffirming its resolutions 41/213 of 19 December 1986, 42/211 of 21 December 1987, 45/248 B, section VI, of 21 December 1990, 55/231 of 23 December 2000, 56/253 of 24 December 2001, 58/269 and 58/270 of 23 December 2003, 59/276, section XI, of 23 December 2004, 60/247 A to C of 23 December 2005, 60/283 of 7 July 2006, 62/237 A to C of 22 December 2007 and 63/266 of 24 December 2008,

Reaffirming also the respective mandates of the Advisory Committee on Administrative and Budgetary Questions and the Committee for Programme and Coordination in the consideration of the proposed programme budget,

Reaffirming further the role of the General Assembly, through the Fifth Committee, in carrying out a thorough analysis and approval of posts and financial resources, as well as of human resources policies,

Having considered the proposed programme budget for the biennium 2010–2011,[1] the report of the Secretary-General on the enterprise content management and customer relationship management systems and proposal for a unified disaster recovery and business continuity plan,[2] the first progress report of the Secretary-General on the enterprise resource planning project,[3] the second progress report of the Secretary-General on the adoption of International Public

[1] A/64/6 (Introduction) and Corr.1, (Sect. 1) and Corr.1, (Sects. 2–3), (Sect. 4) and Corr.1, (Sect. 5) and Corr.1, (Sect. 6), (Sect. 7) and Corr.1, (Sects. 8–10), (Sect. 11) and Corr.1, (Sect. 12), (Sect. 13) and Add.1, (Sects. 14–16), (Sect. 17) and Corr.1, (Sects. 18–21), (Sect. 22) and Corr.1, (Sects. 23–26), (Sect. 27) and Corr.1, (Sect. 28), (Sects. 28A–C), (Sect. 28D) and Add.1, (Sects. 28E and F), (Sect. 28G) and Corr.1, (Sect. 29) and Corr.1, (Sects. 30–32), (Sect. 33) and Add.1, (Sect. 34) and Add.1, (Sects. 35 and 36), (Income sects. 1–3).

[2] A/64/477.

[3] A/64/380.

Please recycle

Sector Accounting Standards by the United Nations,[4] the report of the Secretary-General on revised estimates relating to business continuity management,[5] the sixth progress report of the Secretary-General on the implementation of projects financed from the Development Account,[6] the report of the Secretary-General entitled "Conditions of service and compensation for officials, other than Secretariat officials, serving the General Assembly: full-time members of the International Civil Service Commission and the Chairman of the Advisory Committee on Administrative and Budgetary Questions",[7] the reports of the Secretary-General on safety and security issues,[8] the letter dated 10 December 2009 from the President of the General Assembly addressed to the Chairman of the Fifth Committee,[9] the report of the Secretary-General on limited budgetary discretion[10] and the related reports of the Advisory Committee on Administrative and Budgetary Questions,[11]

Having also considered chapter II, section A, of the report of the Committee for Programme and Coordination on its forty-ninth session,[12] the consolidated report of the Secretary-General on the changes to the biennial programme plan as reflected in the programme budget for 2008–2009[13] and the consolidated report of the Secretary-General on the changes to the biennial programme plan as reflected in the proposed programme budget for the biennium 2010–2011,[14]

Having further considered the report of the Independent Audit Advisory Committee on the proposed programme budget for internal oversight for the biennium 2010–2011,[15] the report of the Office of Internal Oversight Services on the audit of human resources management at the Office of the United Nations High Commissioner for Human Rights,[16] the report of the Office of Internal Oversight Services on the efficiency of the implementation of the mandate of the Office of the United Nations High Commissioner for Human Rights[17] and the related note by the Secretary-General,[18] the report of the Office of Internal Oversight Services on the audit of conference services put at the disposal of the Human Rights Council in 2009[19] and the report of the Office of Internal Oversight Services on the comprehensive management audit of the Department of Safety and Security,[20]

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[4] A/64/355.

[5] A/64/472.

[6] A/64/89.

[7] A/63/354.

[8] A/64/6 (Sect. 34)/Add.1, A/64/532, A/63/605 and A/62/641.

[9] A/C.5/64/10.

[10] A/64/562.

[11] *Official Records of the General Assembly, Sixty-fourth Session, Supplement No. 7* (A/64/7); A/64/7/Add.8, 9, 11, 15 and Corr.1, and Add.16 and 18 (for the final text, see *Official Records of the General Assembly, Sixty-fourth Session, Supplement No. 7A*); A/63/726; and A/64/531.

[12] *Official Records of the General Assembly, Sixty-fourth Session, Supplement No. 16* (A/64/16).

[13] A/64/73 and Corr.1.

[14] A/64/74.

[15] A/64/86.

[16] A/64/201.

[17] A/64/203 and Corr.1.

[18] A/64/203/Add.1.

[19] A/64/511.

[20] A/63/379.

Having considered the reports of the Joint Inspection Unit on the review of management of Internet websites in the United Nations system organizations,[21] the review of information and communication technology hosting services in the United Nations system organizations,[22] liaison offices in the United Nations system[23] and a common payroll for United Nations system organizations,[24] as well as the notes by the Secretary-General transmitting his comments and those of the United Nations System Chief Executives Board for Coordination thereon,[25]

Recognizing the detrimental effect of the withholding of assessed contributions on the administrative and financial functioning of the United Nations and its ability to implement mandates and programmes,

1. *Stresses* that all Member States should fulfil their financial obligations as set out in the Charter of the United Nations on time, in full and without conditions;

2. *Reaffirms* that the Fifth Committee is the appropriate Main Committee of the General Assembly entrusted with responsibilities for administrative and budgetary matters, and reaffirms the role of the Fifth Committee in carrying out a thorough analysis and approving human and financial resources and policies, with a view to ensuring full, effective and efficient implementation of all mandated programmes and activities and the implementation of policies in this regard;

3. *Also reaffirms* rule 153 of its rules of procedure;

4. *Further reaffirms* the Regulations and Rules Governing Programme Planning, the Programme Aspects of the Budget, the Monitoring of Implementation and the Methods of Evaluation;[26]

5. *Reaffirms* the Financial Regulations and Rules of the United Nations;[27]

6. *Endorses* the conclusions and recommendations of the Committee for Programme and Coordination as contained in chapter II, section A, of its report;[12]

7. *Also endorses* the conclusions and recommendations contained in the first report of the Advisory Committee on Administrative and Budgetary Questions on the proposed programme budget for the biennium 2010–2011,[28] subject to the provisions of the present resolution;

Policy/cross-cutting issues

8. *Reaffirms* the established budgetary procedures and methodologies, based on its resolutions 41/213 and 42/211;

9. *Also reaffirms* paragraph 21 of its resolution 51/221 B of 18 December 1996, in which it decided that no changes to the budget methodology, to established budgetary procedures and practices or to the financial regulations could be implemented without prior review and approval by the General Assembly, through

[21] See A/64/95.

[22] See A/64/96.

[23] See A/63/151 and Corr.1.

[24] See A/60/582.

[25] A/64/95/Add.1, A/64/96/Add.1, A/63/151/Add.1 and A/60/582/Add.1.

[26] ST/SGB/2000/8.

[27] ST/SGB/2003/7.

[28] *Official Records of the General Assembly, Sixty-fourth Session, Supplement No. 7* (A/64/7).

the Advisory Committee on Administrative and Budgetary Questions, in accordance with agreed budgetary procedures;

10. *Stresses* the need for Member States to participate fully in the budget preparation process, from its early stages and throughout the process;

11. *Emphasizes* the importance of providing the consistent and timely information necessary to enable Member States to make well-informed decisions;

12. *Reiterates* the priorities of the Organization for the biennium 2010–2011 as outlined in General Assembly resolution 63/266;

13. *Also reiterates* that the allocation of resources should reflect fully the priorities established in the biennial programme plan;

14. *Notes with concern* that the allocation of resources in the proposed programme budget does not track precisely the priorities of the Organization, as adopted in resolution 63/266, and stresses the need to correct imbalances in the allocation of resources among the three pillars of the Organization;

15. *Recalls* paragraph 10 of the report of the Advisory Committee on Administrative and Budgetary Questions,[28] stresses the need to present the budget in a comprehensive and holistic manner, and requests the Secretary-General, for all future proposed programme budgets, to take the steps necessary to ensure the fullest possible picture of the requirements of the Organization for the full biennium;

16. *Urges* the Secretary-General to ensure that a complete and timely budget is presented to Member States in the future;

17. *Notes* the practice of incremental budgeting where only new requirements are justified, and requests the Secretary-General to ensure that whenever new proposals lead to requests for additional resources, sufficient efforts are made to meet the new requirements using existing resources;

18. *Also notes* the efforts of the Secretary-General to meet the emerging needs of the Organization by redeploying existing posts and non-post resources, in accordance with the established rules and procedures and relevant resolutions of the General Assembly;

19. *Reaffirms its request* to the Secretary-General, in future budget submissions, to propose measures to offset budget increases, wherever possible, without undermining the implementation of mandated programmes and activities;

20. *Requests* the Secretary-General to intensify efforts to ensure that direct and quantifiable objectives, expected accomplishments and indicators of achievement are included in future proposed programme budgets that are directly and clearly linked to the objectives of the programme and to report thereon to the General Assembly at its sixty-fifth session through the Committee for Programme and Coordination;

21. *Recalls* paragraph 29 of the report of the Advisory Committee on Administrative and Budgetary Questions,[28] and stresses that the proposed programme budget for the biennium 2012–2013 should provide a clear picture of the reform measures that have been taken, their budgetary implications and the efficiency gains derived from their implementation as well as an assessment of progress in accomplishing the objectives;

22. *Also recalls* paragraph 21 of the report of the Advisory Committee on Administrative and Budgetary Questions,[28] notes that cost accounting is more

suitably applied to the support services of the Organization and may not be suitable for use in its substantive work, and requests the Secretary-General to develop an effective methodology for measuring and conducting comparisons over time of the costs of support services in the budget and to report thereon to the General Assembly at its sixty-fifth session;

23. *Reaffirms* the role of the Committee for Programme and Coordination as the main subsidiary organ of the General Assembly and the Economic and Social Council for planning, programming and coordination;

24. *Notes* chapter I, section A, of the report of the Advisory Committee on Administrative and Budgetary Questions,[28] and in this context reiterates that the Committee for Programme and Coordination is the sole subsidiary organ of the General Assembly for planning, programming and coordination;

25. *Emphasizes* the importance of continuous efforts to reduce administrative costs as a proportion of the regular budget with a view to maximizing the resources available for programmatic purposes;

26. *Recalls* paragraph 14 of the report of the Advisory Committee on Administrative and Budgetary Questions,[28] stresses that results-based budgeting and results-based management are mutually supportive management tools and that improved implementation of results-based budgeting enhances both management and accountability in the Secretariat, and encourages the Secretary-General to continue his efforts in this regard;

27. *Also recalls* paragraph 1 of its resolution 63/247 of 24 December 2008, in which it approved the recommendations of the Committee for Programme and Coordination, and requests the Secretary-General to further improve the results-based budgeting framework and the qualitative aspects of indicators of achievement, as recommended by the Committee for Programme and Coordination;

28. *Reaffirms* paragraph 28 of resolution 55/231, and stresses the importance of adequate training to ensure the full implementation of results-based budgeting;

29. *Requests* the Secretary-General to ensure that, in presenting the programme budget, expected accomplishments and, where possible, indicators of achievement are included to measure achievements in the implementation of the programmes of the Organization and not those of individual Member States;

Human resources, vacancy rates and staffing

30. *Takes note* of paragraph 44 of the report of the Advisory Committee on Administrative and Budgetary Questions,[28] stresses that, for budgetary purposes, a post is defined as vacant only if no person is charged against the post, and notes that the enterprise resource planning system should assist in providing comprehensive information on vacancies;

31. *Stresses* the importance of having a comprehensive succession plan for the Organization, including, inter alia, for the language services, and in this regard requests the Secretary-General to formulate a strategy on succession planning for all departments of the Secretariat and to report thereon to the General Assembly at its sixty-fifth session;

32. *Requests* the Secretary-General to examine the continuing need for posts that fall vacant owing to retirements in the biennium 2010-2011 and to report thereon in the context of the second performance report on the programme budget for the biennium;

33. *Reaffirms* the role of the General Assembly with regard to the structure of the Secretariat, including the creation, conversion, suppression and redeployment of posts, and requests the Secretary-General to continue to provide the Assembly with comprehensive information on all decisions involving established and temporary high-level posts, including equivalent positions financed from the regular budget and from extrabudgetary resources;

34. *Also reaffirms* Article 101, paragraph 3, of the Charter, further reaffirms sections IX and X of its resolution 63/250 of 24 December 2008, and requests the Secretary-General to recruit staff to fill the posts approved in the budget for the biennium 2010–2011 with a view to improving geographical representation and gender balance in the Secretariat, with due regard to the principle of equitable geographical distribution;

35. *Regrets* the slow pace of recruitment in the Organization, and requests the Secretary-General to fill vacancies expeditiously, in accordance with relevant resolutions of the General Assembly and existing provisions governing recruitment in the United Nations;

36. *Reaffirms* that the vacancy rate is a tool for budgetary calculations and should not be used to achieve budgetary savings;

37. *Decides* that a vacancy rate of 9.6 per cent for Professional staff, 4 per cent for General Service staff, 14.0 per cent for Professional field security staff and 14.7 per cent for General Service field security staff, respectively, shall be used as a basis for the calculation of the budget for the biennium 2010–2011;

Extrabudgetary resources

38. *Welcomes* the efforts by donors to continue to support priorities approved by the General Assembly;

39. *Stresses* that all extrabudgetary posts must be administered and managed with the same rigour as regular budget posts;

40. *Also stresses* that extrabudgetary resources shall be used in consistency with the policies, aims and activities of the Organization, and requests the Secretary-General to provide information on the financial and human resource implications of the use of extrabudgetary resources in the Organization in his next proposed programme budget;

41. *Requests* the Secretary-General to include, in future budget submissions, clear and specific information on extrabudgetary resources, in order to make a distinction between voluntary and assessed contributions, and programme support costs;

Consultants

42. *Recalls* paragraphs IV.8 and IV.41 of the report of the Advisory Committee on Administrative and Budgetary Questions,[28] and requests the Secretary-General to select consultants and experts, as well as staff charged against general temporary assistance, on as wide a geographical basis as possible, in accordance with Article 101, paragraph 3, of the Charter and the provisions of General Assembly resolution 53/221 of 7 April 1999;

43. *Requests* the Secretary-General to ensure that, in future programme budget proposals, requests for consultants and experts are clearly and separately identified in the programme narratives;

Training

44. *Reiterates its request* to the Secretary-General to allocate the approved resources for training on the basis of need and in an equitable manner, throughout the Secretariat, including for duty stations and regional commissions, and in this context stresses that equal training opportunities should be available for all staff, in accordance with their functions and categories;

45. *Stresses* that workshops, seminars and training courses should take advantage of the diverse sources of training opportunities available throughout the regions of the world;

Conference services and publications

46. *Emphasizes* the importance of ensuring that there is no discriminatory treatment among the principal organs of the United Nations and the Main Committees and subsidiary bodies, and that they are provided with adequate and quality conference services and support;

Non-post resources

47. *Decides* to reduce non-post resources by 2 per cent, other than under sections 35 (Development Account) and 28D (Office of Central Support Services) of the proposed programme budget;

48. *Also decides* to reduce by 7 per cent the overall requirements for consultants and experts in the biennium 2010–2011;

49. *Further decides* to reduce the overall requirements for external printing by one million United States dollars;

Recosting

50. *Acknowledges* the current challenges caused by the global financial crisis;

51. *Decides* not to assess in 2010 half of the amount for recosting pending review of the issue in the context of the first performance report on the programme budget for the biennium 2010–2011;

52. *Requests* the Secretary-General, in the context of the first performance report, to report on options for protecting the United Nations against fluctuations in exchange rates and inflation, drawing on the experience of other organizations of the United Nations system, as set out in section V of the second performance report of the Secretary-General on the programme budget for the biennium 2008–2009;[29]

Part I
Overall policymaking, direction and coordination

Section 1
Overall policymaking, direction and coordination

53. *Decides* to establish a dedicated post of Director-General of the United Nations Office at Nairobi at the level of Under-Secretary-General;

[29] A/64/545.

54. *Recalls* paragraph I.18 of the report of the Advisory Committee on Administrative and Budgetary Questions,[28] and decides to authorize the Advisory Committee to meet for an additional four weeks per biennium for a total of seventy-eight weeks, on an experimental basis;

55. *Notes* the ongoing management review of the secretariat of the Advisory Committee on Administrative and Budgetary Questions;

56. *Encourages* the Advisory Committee on Administrative and Budgetary Questions, within its own mandate, to review its working methods and to inform the General Assembly of the results of the review;

57. *Recalls* paragraph 46 of its resolution 62/228 of 22 December 2007, and decides to establish a post of Legal Research Officer at the P-4 level for the Registry of the United Nations Dispute Tribunal in New York;

Section 2
General Assembly and Economic and Social Council affairs and conference management

58. *Recalls* that all documents should be translated in conformity with relevant resolutions of the General Assembly;

59. *Requests* the Secretary-General to ensure that all duty stations are given equal treatment in respect of the application of modern technologies;

60. *Emphasizes* the paramount importance of the equality of the six official languages of the United Nations;

61. *Requests* the Secretary-General to continue his efforts to ensure the highest quality of interpretation and translation services in all official languages;

62. *Also requests* the Secretary-General to improve the on-time submission of documents and to institute measures for the accountability of the author departments for the late submission of documents;

63. *Takes note* of the report of the Office of Internal Oversight Services on the audit of conference services put at the disposal of the Human Rights Council in 2009;[19]

64. *Notes with concern* the circumstances that led to insufficient conference services for the Human Rights Council in 2009, and requests the Secretary-General to ensure that the Council, as well as other entities served by the Conference Services Division at the United Nations Office at Geneva, are provided with all conference services necessary to support their activities;

65. *Requests* the Secretary-General to report on ways to better address the needs of the Organization through enhancing the efficiency of services provided by the Department for General Assembly and Conference Management of the Secretariat;

66. *Notes* that the Working Group on the Universal Periodic Review of the Human Rights Council should endeavour to apply in its reports the word limits established in the annex to the Human Rights Council President's statement 9/2[30], and requests the Secretary-General to report on any additional requirements in the

[30] See *Official Records of the General Assembly, Sixty-third Session, Supplement No. 53A* (A/63/53/Add.1), chap. III.

context of the second performance report on the programme budget for the biennium 2010–2011;

67. *Stresses* the need for programme managers, and duty stations resourced through section 2 of the programme budget, to be cost-effective and efficient in the use of services from the Department for General Assembly and Conference Management, particularly with respect to the effective functioning of the global management of conference services, and requests the Secretary-General to develop mechanisms that would enhance accountability in this regard;

68. *Requests* the Secretary-General to undertake a comprehensive review of printing and publishing and translation services, including, inter alia, full costing of in- and out-of-house printing, publishing and translation and an analysis of the Department for General Assembly and Conference Management costing methodologies, with due consideration to quality and confidentiality, and without prejudice to the quality of all language services and with respect for the specificities of the six official languages, and to submit a report thereon to the General Assembly at its sixty-sixth session, to be considered in the context of the proposed programme budget for the biennium 2012–2013;

69. *Recalls* paragraph I.83 of the report of the Advisory Committee on Administrative and Budgetary Questions,[28] and stresses that particular attention should be given to the provision of remote access to terminology and reference resources to all translators, editors and verbatim reporters working off site;

Part II
Political affairs

Section 4
Disarmament

70. *Requests* the Secretary-General to continue to provide the United Nations regional centres for peace and disarmament with the necessary resources to discharge their mandates;

Section 5
Peacekeeping operations

71. *Also requests* the Secretary-General to make further concrete efforts to ensure proper representation of troop-contributing countries in the Department of Peacekeeping Operations and the Department of Field Support of the Secretariat, taking into account their contribution to United Nations peacekeeping;

Part III
International justice and law

Section 7
International Court of Justice

72. *Takes note* of paragraph III.4 of the report of the Advisory Committee on Administrative and Budgetary Questions,[28] and decides to increase the pool of Law Clerks by six P-2 posts;

Section 8
Legal affairs

73. *Decides* not to abolish the one General Service (Other level) post in the Division for Ocean Affairs and the Law of the Sea;

Part IV
International cooperation for development

74. *Requests* the Secretary-General to intensify his efforts to mobilize adequate resources from all sources to support the mandates related to sections 10 and 11 of the programme budget during the biennium 2010–2011;

75. *Reaffirms* its resolutions 57/7 of 4 November 2002 and 57/300 of 20 December 2002, by which it established the Office of the Special Adviser on Africa, and its resolution 56/227 of 24 December 2001, by which it established the Office of the High Representative for the Least Developed Countries, Landlocked Developing Countries and Small Island Developing States;

76. *Also reaffirms* the relevant provisions of its resolutions 62/236 of 22 December 2007 and 63/260 of 24 December 2008 and, in this regard, requests the Secretary-General to implement the provisions pertaining to the Office of the Special Adviser on Africa and the Office of the High Representative for the Least Developed Countries, Landlocked Developing Countries and Small Island Developing States in those resolutions accordingly, in full and without delay;

Section 9
Economic and social affairs

77. *Decides* to establish one P-5 post and one P-4 post to provide programme support to the Development Account;

Section 10
Least developed countries, landlocked developing countries and small island developing States

78. *Recalls* paragraph 75 of its resolution 62/236, and requests a detailed description of the new donor strategy of the Office of the High Representative for the Least Developed Countries, Landlocked Developing Countries and Small Island Developing States in the proposed programme budget for the biennium 2012–2013;

79. *Emphasizes* the crucial importance of the Office of the High Representative for the Least Developed Countries, Landlocked Developing Countries and Small Island Developing States, established as the follow-up mechanism to ensure the timely and effective implementation of the Programme of Action for the Least Developed Countries for the Decade 2001–2010,[31] the Almaty Programme of Action: Addressing the Special Needs of Landlocked Developing Countries within a New Global Framework for Transit Transport Cooperation for Landlocked and Transit Developing Countries,[32] and the Mauritius Strategy for the Further

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[31] A/CONF.191/13, chap. II.

[32] *Report of the International Ministerial Conference of Landlocked and Transit Developing Countries and Donor Countries and International Financial and Development Institutions on Transit Transport Cooperation, Almaty, Kazakhstan, 28 and 29 August 2003* (A/CONF.202/3), annex I.

Implementation of the Programme of Action for the Sustainable Development of Small Island Developing States;[33]

Section 11
United Nations support for the New Partnership for Africa's Development

80. *Recalls* that the development of Africa is an established priority of the United Nations, and reaffirms its commitment to address the special needs of Africa;

81. *Also recalls* General Assembly resolution 57/300 and other resolutions calling for the strengthening of mechanisms to support the New Partnership for Africa's Development;[34]

Section 12
Trade and development

82. *Encourages* the Secretary-General to broaden the efforts of the United Nations Conference on Trade and Development in supporting the strengthening of regional economic integration in Africa by providing, within the allocation to the Conference, technical assistance and capacity-building in the areas of trade, customs and infrastructure, including the strengthening of statistical capacity;

Section 16
International drug control, crime and terrorism prevention and criminal justice

83. *Expresses its appreciation* to the United Nations Office on Drugs and Crime for having successfully drawn the attention of the international community to the security problem in West Africa related to illicit trafficking and transnational organized crime, requests the Secretary-General to provide an effective level of support to the joint United Nations Office on Drugs and Crime/Department of Peacekeeping Operations/Department of Political Affairs/United Nations Office for West Africa/International Criminal Police Organization programme concept known as the West Africa Coast Initiative, and recommends that a sufficient share of the regular budget continue to be allocated to the United Nations Office on Drugs and Crime to enable it to carry out its mandate in a consistent and stable manner;

84. *Welcomes* the initiative of the Secretary-General to open a programme office of the United Nations Office on Drugs and Crime in Barbados to collaborate with the Caribbean Community in such areas as corruption, drug trafficking, international judicial cooperation and the promotion of firearms control, and looks forward to its establishment;

85. *Expresses concern* at the overall financial situation of the United Nations Office on Drugs and Crime, and requests the Secretary-General to submit proposals in his proposed programme budget for the biennium 2012–2013 to ensure that the Office has sufficient resources to carry out its mandate;

Part V
Regional cooperation for development

86. *Emphasizes* the important contribution that the regional commissions are making towards the implementation of the development agenda and other mandates

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[33] *Report of the International Meeting to Review the Implementation of the Programme of Action for the Sustainable Development of Small Island Developing States, Port Louis, Mauritius, 10–14 January 2005* (United Nations publication, Sales No. E.05.II.A.4 and corrigendum), chap. I, resolution 1, annex II.

[34] A/57/304, annex.

given to them arising from the outcome of the Millennium Summit, the Conference on the World Financial and Economic Crisis and Its Impact on Development and other major United Nations conferences and summits in the economic, social and related fields;

87. *Requests* the Secretary-General to ensure that the resource requirements of the commissions are allocated in such a way as to enable them to fully implement their mandates and contribute to the implementation of the development priorities and mandates of the Organization;

Section 17
Economic and social development in Africa

88. *Recalls* paragraph V.28 of the report of the Advisory Committee on Administrative and Budgetary Questions,[28] expresses concern at the negative impact of post reductions on programme implementation, and decides to review the staffing requirements of the Economic Commission for Africa from all sources of funding;

89. *Recognizes* that the repositioning of the Economic Commission for Africa is a crucial element of reform shaping the work of the Commission, and notes that the repositioning will enhance the role of the Commission in strengthening coordination and collaboration among United Nations agencies and other agencies;

Part VI
Human rights and humanitarian affairs

Section 23
Human rights

90. *Encourages* Member States participating in the Junior Professional Officer programme to increase sponsorship of Junior Professional Officers from developing countries;

91. *Requests* the Secretary-General, in proposing posts for the Office of the United Nations High Commissioner for Human Rights, to ensure that they conform to relevant legislative mandates, including those of the Human Rights Council;

92. *Also requests* the Secretary-General to assess the impact of the doubling of regular budgetary resources over the last two bienniums on all activities of the Office of the United Nations High Commissioner for Human Rights and to report thereon to the General Assembly at its sixty-sixth session;

93. *Recalls* paragraph 100 of its resolution 62/236, in which it decided to use the revised estimates for the biennium 2004–2005 as the basis for the agreed doubling of resources of the Office of the United Nations High Commissioner for Human Rights;

94. *Takes note* of the report of the Office of Internal Oversight Services[17] and the related note of the Secretary-General,[18] and requests the Secretary-General to ensure the full implementation of the recommendations contained therein, including those concerning the activities of the Office of the United Nations High Commissioner for Human Rights in the field, and to report thereon to the General Assembly at its sixty-fifth session;

95. *Stresses* that the establishment of any future regional offices of the Office of the United Nations High Commissioner for Human Rights requires thorough

consultations with all Member States concerned, in accordance with all relevant legislative mandates;

Section 25
Palestine refugees

96. *Reaffirms* its resolution 3331B (XXIX) of 17 December 1974, stating that expenses for salaries of international staff in the service of the United Nations Relief and Works Agency for Palestine Refugees in the Near East, which would otherwise be a charge on voluntary contributions, should be financed by the regular budget of the United Nations for the duration of the Agency's mandate;

97. *Notes with concern* the significant reduction in the total resources for the United Nations Relief and Works Agency for Palestine Refugees in the Near East over the past ten years while the overall workload and responsibilities of the Agency have continued to increase;

98. *Also notes with concern* the acute cash crisis of the United Nations Relief and Works Agency for Palestine Refugees in the Near East, and requests the Secretary-General to propose a possible funding mechanism to address this issue;

99. *Notes with appreciation* the valuable work done by the United Nations Relief and Works Agency for Palestine Refugees in the Near East, and decides to approve the establishment of the following posts for the Agency: one D-2 for Director of Human Resources; one D-1 for Spokesperson; one P-5 for Ombudsperson; one P-5 for the Deputy Director, Relief and Social Services and Senior Poverty Adviser; one P-5 Senior Investigator; one P-4 Health Policy Planning Officer; one P-4 Monitoring and Evaluation Officer; one P-4 Field Programme Support Officer (Lebanon); one P-4 for the Special Assistant to the Deputy Commissioner-General; one P-3 Human Resources Officer; and one P-3 Monitoring and Evaluation Officer;

Part VII
Public information

Section 27
Public information

100. *Notes with concern* that the review requested in paragraph 120 of its resolution 62/236 has not been carried out, and requests the Secretary-General to undertake the requested review as a matter of priority and to include the results of the review in the first performance report on the programme budget for the biennium 2010–2011;

101. *Recalls* paragraph VII.19 of the report of the Advisory Committee on Administrative and Budgetary Questions,[28] and encourages the Secretary-General to ensure intensive collaboration with the Department of Peacekeeping Operations and the Department of Field Support to promote a positive image of the peacekeeping activities of the Organization and to support the public information components of peacekeeping missions;

102. *Stresses* the importance of the Department of Public Information of the Secretariat addressing effectively and in a timely manner any allegations of misconduct against peacekeepers, as well as other allegations against the Secretariat;

103. *Decides* to reclassify one P-2 post (Chinese web writer) to the P-3 level and one P-2 post (Russian web writer) to the P-3 level, with a view to ensuring the same level of support in those languages as in the other four official languages;

104. *Stresses* the importance of publishing United Nations information materials and translating important documents into languages other than United Nations official languages, with a view to reaching the widest possible spectrum of audiences and extending the United Nations message to all the corners of the world in order to strengthen international support for the activities of the Organization;

105. *Requests* the Secretary-General to promote public awareness of and to mobilize support for the work of the United Nations at the local level through all possible means of communication, including publications, the broadcasting of news and the network of United Nations information centres, bearing in mind that information in local languages has the strongest impact on local populations;

106. *Recognizes* the vital role of the United Nations information centres in promoting awareness about the United Nations, and requests the Secretary-General to continue to make efforts to mobilize resources for the effective functioning of United Nations information centres in developing countries;

107. *Requests* the Secretary-General to establish a United Nations information centre in Luanda to address the special needs of Portuguese-speaking African countries, and, in this context, welcomes the offer made by the Government of Angola to provide rent-free premises;

108. *Also requests* the Secretary-General to continue to expand the scope of press releases in addition to the existing languages in order to widen the United Nations message, assuring their comprehensiveness and up-to-date nature and ensuring their accuracy;

Part VIII
Common support services

109. *Endorses* the conclusions and recommendations contained in the reports of the Advisory Committee on Administrative and Budgetary Questions,[35] subject to the provisions of the present resolution;

110. *Reaffirms* the importance of including the participation of the most knowledgeable staff of the Organization in the implementation of the enterprise resource planning, enterprise content management, customer relationship management and disaster recovery and business continuity programmes and of developing in-house expertise and knowledge in the implementation of these programmes in order to support the systems after deployment;

Section 28A
Office of the Under-Secretary-General for Management

Enterprise resource planning project

111. *Recognizes* the considerable operational and financial risks involved in the implementation of the enterprise resource planning system, and stresses the need for the Secretary-General to ensure full accountability and clear lines of responsibility for the project;

[35] A/64/7/Add.8, 9 and 11 (for the final text, see *Official Records of the General Assembly, Sixty-fourth Session, Supplement No. 7A*); and A/64/531.

112. *Reaffirms* that the enterprise resource planning system will serve as the backbone for implementation by the United Nations of the International Public Sector Accounting Standards;

113. *Endorses* the proposal of the Secretary-General to deploy the enterprise resource planning project through the "pilot first" option, [36] and, in this context, requests the Secretary-General to present options for lowering the cost of the project;

114. *Approves* 24,192,200 dollars for the enterprise resource planning system, to be funded from the regular budget for the biennium 2010–2011, including 11,775,900 dollars under section 28A, and authorizes the Secretary-General to enter into commitments in the amount of 12,416,300 dollars, taking due consideration of the lower-cost options referred to in paragraph 113 above;

115. *Authorizes* the Secretary-General to enter into commitments in a total amount not to exceed 28,516,500 dollars under the support account for peacekeeping operations for the period from 1 July 2009 to 30 June 2010 in respect of the support account share of the enterprise resource planning system and to report on the expenditures incurred, with justifications for the utilization of resources, in the context of the performance report on the support account for the period from 1 July 2009 to 30 June 2010;

116. *Notes* that future remaining requirements for the enterprise resource planning system will be included in subsequent budget proposals for the regular budget and the support account for peacekeeping operations for the financial periods until 2013;

117. *Requests* the Secretary-General to continue to ensure that the General Assembly is kept informed, on an annual basis, of the progress of the enterprise resource planning project, including milestones and deliverables, progress made, outstanding activities and utilization of resources, and to provide information on the resources that could be redistributed to the enterprise resource planning project as a result of the merging of any elements of other enterprise systems with the enterprise resource planning system;

Section 28C
Office of Human Resources Management

118. *Recalls* paragraph 51 of the report of the Advisory Committee on Administrative and Budgetary Questions,[28] and requests the Secretary-General not to take measures on geographic mobility until the consideration by the General Assembly of the proposals contained in the report requested in section VII of its resolution 63/250;

Section 28D
Office of Central Support Services

Business continuity management

119. *Also recalls* section III of its resolution 63/268 of 7 April 2009;

120. *Notes* the work undertaken and progress achieved so far by the Secretary-General in business continuity management in response to the business risks faced by the United Nations;

[36] See A/64/380.

121. *Decides* to appropriate an amount of 2.2 million dollars for business continuity management, and requests the Secretary-General to submit a fully justified proposal for post and non-post resources in relation to the work currently under way on business continuity management in the context of the proposed programme budget for the biennium 2012–2013;

122. *Requests* the Secretary-General, when developing comprehensive administrative and technical procedures and management and construction project guidelines for the implementation of future construction and major maintenance projects, to ensure that its relevant resolutions are strictly abided by, in particular the ones on procurement, and to draw upon the relevant lessons learned in the planning and implementation of the capital master plan;

Section 28G
Administration, Nairobi

123. *Recalls* paragraph 101 of its resolution 52/220 of 22 December 1997;

124. *Reiterates its request* to the Secretary-General to continue to bring the financial arrangements of the United Nations Office at Nairobi into line with those of similar United Nations administrative offices;

Section 29
Office of Information and Communications Technology

125. *Recognizes* the benefits of the implementation of the customer relationship management and enterprise content management systems, and reiterates its request to the Secretary-General to continue to implement these applications throughout the Organization as appropriate;

126. *Decides* not to appropriate resources for the enterprise content management and customer relationship management systems, and requests the Secretary-General to submit a fully justified proposal for post and non-post resources in the context of the proposed programme budget for the biennium 2012–2013;

127. *Decides* to approve resources in the amount of 1.5 million dollars for the development of a unified disaster recovery plan and for maintaining the Brindisi enterprise data centre;

Part IX
Internal oversight

Section 30
Internal oversight

128. *Requests* the Secretary-General to ensure that the Office of Internal Oversight Services designs and implements a plan to complete a risk analysis in preparation for its 2012–2013 biennium budget request;

129. *Also requests* the Secretary-General to ensure that the Office of Internal Oversight Services prepares a workplan for investigations;

130. *Reaffirms* its resolution 63/287 of 30 June 2009, and takes note of paragraphs IX.21 and IX.23 of the report of the Advisory Committee on Administrative and Budgetary Questions;[28]

Part X
Jointly financed administrative activities and special expenses

131. *Recalls* paragraph X.17 of the report of the Advisory Committee on Administrative and Budgetary Questions,[28] in which the Advisory Committee expressed concern that the United Nations System Chief Executives Board for Coordination might be taking on substantive functions that its member organizations were carrying out rather than continuing its focus on system-wide coordination;

132. *Decides* to reclassify one P-5 post to the D-1 level and to establish one P-4 post for the secretariat of the Chief Executives Board;

Part XI
Capital expenditures

133. *Endorses* the conclusions and recommendations contained in the report of the Advisory Committee on Administrative and Budgetary Questions,[37] subject to the provisions of the present resolution;

134. *Recalls* paragraph XI.9 of the report of the Advisory Committee on Administrative and Budgetary Questions,[28] and decides to reduce provisions under section 33 by 10 million dollars;

135. *Stresses* the importance of a sound project management framework for the strategic heritage plan, with clearly assigned roles and responsibilities of all entities involved at Headquarters and at the United Nations Office at Geneva, and requests the Secretary-General to include in his progress report to the General Assembly at its sixty-fifth session detailed information on the strategic heritage plan;

136. *Recalls* paragraph XI.11 of the report of the Advisory Committee on Administrative and Budgetary Questions,[28] and stresses that the renovation phase of the strategic heritage plan shall not start before the General Assembly has taken a decision on this matter and the capital master plan has been completed;

137. *Requests* the Secretary-General to submit a report on the outcome of the conceptual engineering study of the strategic heritage plan, including an estimate of the overall costs and timeline of the project, to the General Assembly at its sixty-fifth session;

138. *Calls upon* the Secretary-General to ensure that the conceptual engineering study for the strategic heritage plan identifies all viable alternatives in the most cost-effective and efficient manner;

Part XII
Safety and security

139. *Endorses* the conclusions and recommendations contained in the reports of the Advisory Committee on Administrative and Budgetary Questions;[38]

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[37] A/64/7/Add.11. For the final text, see *Official Records of the General Assembly, Sixty-fourth Session, Supplement No. 7A.*

[38] A/64/7/Add.15 and Corr.1 and Add.16. For the final text, see *Official Records of the General Assembly, Sixty-fourth Session, Supplement No. 7A.*

Part XIII
Development Account

Section 35
Development Account

140. *Decides* to appropriate an additional 5 million dollars for the Development Account;

Income section 3
Services to the public

141. *Takes note* of paragraphs IS3.16 and IS3.17 of the report of the Advisory Committee on Administrative and Budgetary Questions,[28] and stresses that the United Nations is a non-profit organization;

Limited budgetary discretion

142. *Recalls* section II of its resolution 60/283, and decides to extend its provisions until 30 April 2010, pending a decision at the first part of the resumed sixty-fourth session of the General Assembly.

68th plenary meeting
24 December 2009

Annex

Staffing table for the biennium 2010–2011

Category	*Number of posts*
Professional and above	
Deputy Secretary-General	1
Under-Secretary-General	31
Assistant Secretary-General	27
D-2	100
D-1	276
P-5	830
P-4/3	2 742
P-2/1	536
Subtotal	**4 543**
General Service	
Principal level	276
Other level	2 735
Subtotal	**3 011**
Other	
Security Service	320
Local level	2 020
Field Service	147
National Officer	70
Trades and Crafts	170
Subtotal	**2 727**
Total	**10 281**